

Product Safety Recall

Robo Alive Junior Robotic Baby Shark Bath Toy & Robo Alive Junior Mini Baby Shark Bath Toy

Model numbers: 25282, 25283, 7163, 7175, 7166, 25291



**Sold between May 2019 – June 2022 (full sized version)
June 2020 – May 2023 (mini sized version)**

Defect: The top fin on both products is made of plastic and is not malleable and may cause injury.

Hazard: If children playing with the products in the bathtub were to slip and fall onto the product or sit down on the product they may suffer scratches or puncture wounds.

What to do: Consumers should immediately stop using the toys and dispose of the product. Then register for a refund by going online at <https://www.recallrtr.com/bathshark> or www.Zurutoys.com.

Contact details: For more information, please contact Zuru Customer Service on 0800-854-729 or visit care@zuru.com

New Zealand Importer/Distributor

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See www.recalls.govt.nz for
other New Zealand consumer product recalls

Zuru is offering consumers a \$6 for each mini-size bath toy, in the form of a prepaid virtual Mastercard, which reflects the average selling price of each toy. If you paid a greater amount, Zuru will refund that amount with proof of purchase.

WHAT YOU SHOULD DO

- Immediately stop using your recalled full-size Baby Shark Sing & Swim Bath Toy.
- Register for a refund by going online at <https://www.recallrtr.com/bathshark> or www.Zurutoys.com.
- Once you register and it is determined your product is included in the recall, you will be asked to:
 - **For the Mini Baby Shark:**
 - (1) bend the flexible rear tail fin
 - (2) mark the body of the Mini Baby Shark with the word “recalled” and the unique code provided by Zuru

1) Turn the mini shark so the 2 Activation Sensors are facing you



2) Write “Recalled” and Code from the top of this webpage along the top of the shark



3) Place your thumb behind the tail fin and bend the tail pin towards you as much as possible



4) Take a photo of the disabled toy



- (3) upload a photograph of the Mini Baby Shark showing the disabled tail fin and the marked Mini Baby Shark.
- If you own more than one Mini Baby Shark, all of the disabled sharks must be shown in the photo.

Once Zuru receives your photo, and validates all relevant information, it will send you a refund in the form of a prepaid Mastercard in approximately 7 to 10 business days. If you have any questions or need assistance, you can call 833-820-0839 for assistance Monday through Friday from 8:00 am to 7:00 pm eastern time.